# [FAQ]

# Why GV-FE3404 has high internal temperature of up to 170°F when used with IR ring?

Release Date: 1/6/2016

## **Applied to**

GV-Fisheye models with IR ring

### Question

Why GV-FE3404 has high internal temperature of up to 170°F when used with IR ring?

#### Answer

This is hardware spec but we will be changing the hardware design by adding SI rubber to insulate the IR ring's panel with it's outer casing. This will reduce the external temperature to around  $46 \sim 48^{\circ}$ C (114 ~ 118°F).

Reference:

[ UVS - 201508178003 ] GV-FE3403 Temperature Concern, Too Hot on Surface

For any question on the information provided, please feel free to submit your question to our support window at <a href="mailto:support@geovision.com.tw">support@geovision.com.tw</a>